

We Need to Talk

Replacing fear with clarity when giving feedback



Format 2-hour masterclass (online or in person)

Participants Up to 20

Who should attend?

- ▶ People managers, project managers & team leaders
- ▶ Anyone else who wants to build up their feedback skills to feel better doing it and to get better results!

What you'll discover & do

- ▶ Understand why and when to use feedback as a tool for growth.
- ▶ Learn the characteristics of effective feedback.
- ▶ Apply a simple, effective feedback model for day-to-day use.
- ▶ Gain confidence in your feedback delivery skills.

Overview Have you ever had a terrible feedback experience?

If you said yes, you are not alone! Both giving – and receiving – feedback can be stressful and uncomfortable! Usually, it's because we've had a bad experience and it's continuing to linger.

Time to replace those negative experiences with positive ones! We'll get you seeing feedback as a GIFT – an opportunity to invest in someone else's growth (and your own!).

In "We need to talk" you'll learn how to deliver feedback in a way that is truthful AND shows care for the other person. The feedback you share will be kind, timely, behaviour-based, relevant, and actionable. (You'll also learn how to receive feedback graciously – also a common source of awkwardness for many of us!)

And, while you cannot control what another person thinks or how they feel, your approach and intent will create an environment that is steeped in psychological safety.

Most importantly, you'll be able to deliver both positive and constructive feedback with the confidence that you've been intentional, clear, and caring, setting up the highest possibility for success.

94%

of participants
would
recommend
our workshops

“

Don't just take our word for it ...

“I gave some potentially awkward feedback to a colleague straight after the workshop and she really appreciated it!”

ELENA KERRIGAN
THINK PRODUCTIVE MD

”

